



The Solution To Your False Alarm Problem



**False Alarm Management Solution** 

www.pmam-copsource.com



Let us manage your alarm program so you don't have to! Save your resources and increase your efficiency





#### The Problem

- FALSE ALARMS DRAIN RESOURCES
- POOR BUSINESS PRACTICES RESULT IN 97% FALSE ALARM RATE
- COSTLY TO TAX PAYERS
- IMPACTS AGENCY GOALS

Our proven system not only reduces the response to false alarms, it also reduces the total amount of alarm calls an agency receives. We are able to achieve this by intensely focusing on the problem and proactively engaging the high incident violator. Our system quickly identifies the high violators and aggressively pursues a resolution to alleviate the problem.

Yes, false alarms can be mitigated and your response can be at a more acceptable level. Let us show you how!

### Put our Experience to Work For You



### Benefits of FAMS

- Get a detailed and concise process to generate letters and invoices to residences and businesses in real time.
- Residents and businesses can log in, register online, check the account activity and pay fines including renewals online all in real time.
- FAMS will enhance the ability of your Police Department, Sheriff's Office, and Fire Department to provide superior citizen service in the administration of the alarm management program.
- Don't have an ordinance or it needs revising? Let our experts help develop one that uniquely fits your community.

# The Solution to Your Problem

#### FAMS - Addresses the Key Objectives of Public Safety Chiefs

#### Advantages of FAMS are Many

- Reduce false alarm dispatches substantially
- Cost effective there are no upfront costs to use FAMS
- Enables your jurisdiction to capture fees to offset the cost of police and fire resources responding to false alarms
- Educates the citizens and businesses about the problem of false alarms
- Enables the police and fire departments to be more effective by better utilizing their resources
- Relieves the jurisdictional burden of hiring technical and administrative personnel to create and administer a false alarm tracking and billing program
- Increases revenue through enhanced fee collection
- 100% web based in real time to provide you and your citizens with the highest level of online access and security
- Collection rates of over 90% through our focused approach, coupled with citizen awareness, outreach and education
- Alarm program administered by the nation's largest alarm managed services company

### Web Based Transparency



#### Educate Citizens

Education of the public is the key to reduction. Better educated residents and business owners are less likely to have multiple false alarms. Our solution targets alarm users through web based access, education and training, auto generated mailings and an Integrated Voice Messaging solution. All of these education methods have proven successful.

### No Start-up Costs

#### End-to-End Solution

The program absorbs all start up costs and operational costs. We do the work and mail you a check at the end of the month.

# New Contact Database

#### Collection of specific, accurate and current data from your alarm permit holders.

Our system mandates the collection of the most current personal data for the main permit holder and multiple secondary contacts. This data provides a unique, regularly updated database of information that can be leveraged in an intelligence environment or to develop leads in daily investigations.

FAMS represents a new database of information that can be easily accessed by officers and staff with an internet connection and security defined password.



# **PMAM Copsource**



- Knowledgeable customer service
- Plans customized to fit your needs
- No up-front costs
- Alarm permitting and registration
- Alarm company coordination
- 🗸 False alarm tracking
- 🗸 False alarm billing
- Reports and documentation
- Remittance processing
- Supports the appeal process
- Education of citizens and businesses
- Toll-free citizen support

### CALL US TODAY TO SCHEDULE A DEMONSTRATION OF OUR FALSE ALARM SOLUTION! CALL TOLL-FREE: 1-888-685-5205

